



## **COVID 19 STATEMENT 27 June 2020**

**Please read the following information:**

**Guidance has now been published specifically for our industry by the government. We have updated our provisional statement below highlighting the measures we have put in place to allow us to open and keep everyone safe. We look forward to you coming and enjoying being at our campsite.**

Whilst at Twitey's it is important that you socially distance at all times. We're sure you appreciate this (it's why we're allowed to open).

## **We are Socially Distancing at 2.0 Metres**

### **Check In**

Please queue in front of the shop and wait to be called. Check in is from 14:30 to 19:30. Please buy your wood on arrival.

### **Access to the Upper Meadow and Toilets**

We have introduced a one way system which includes entry and exit to the upper meadow and toilets and prevents you coming face to face with other guests where it is not possible to distance due to the path being narrow.

The entrance to the upper meadow and toilets is by the ramp (with the tipis poles top right of the car park). The meadow is accessed by turning left at the top and if you wish to use the toilets, turn left again and go down the path. There is no return by this path. It will take slightly longer to get where you are going but we need to keep everyone safe.

To exit from the upper meadow and toilets please leave by the opening at the top of the steps, go down the steps and go back into the car park. If you are in the upper meadow and you wish to leave you can travel across the vacant

itches 17 and 18 (behind the toilets) to get to the steps without having to go past the toilets.

It is a lot easier to take a wheelbarrow down the steps than up, just take care, go slowly and don't overload it as things will fall off.

### **Lower Meadow**

There is no wrong or right way to access the lower meadow, there are several entry points. If someone is coming towards you there are plenty of places to step aside for a moment.

### **Orchard**

The orchard is accessible via the ramp as if going into the upper meadow and by walking across pitches 17 and 18 (behind the toilets).

### **Cleaning**

We will be carrying out an enhanced cleaning regime however we cannot clean a unit every time it is used. There will be some sanitisation products available for you to use for cleaning the wheelbarrow handles in the top car park, however **we can't guarantee to be able to obtain alcohol gel, so please bring your own.**

### **The Barn (washing up, showers and wash basins)**

Please queue by the metal gate. There are distance markers on the floor.

We have had to close down the wash basins as they are too close together, **one is available for hand washing only.**

Please **do not brush your teeth in the wash basins in the toilet or barn as this could spread the virus.**

There is only one washing up sink available, please queue 2m apart or do your washing up at your tent and discard the water (minus food waste) into a hedge. When you use the washing up sink in the barn, please wipe this down with a cloth and soapy water.

We have restricted the number of showers in use to four. If you can't go a couple of nights without taking one, then please try and restrict the number of showers you take and minimise the time in. You will be using the showers at your own risk. Any personal items left behind will be removed and disposed off

immediately. The showers are closed overnight Sun – Fri 16:00 – 08:00 & Fri – Sun 19:00 -08:00.

You can still charge your phone in the barn **but no hair dryers or blowing up air beds inside**. Your best bet is a foot pump or a pump that works from your car (we can lend you a foot pump).

The two fridges have been moved apart. Please wait for access at a reasonable distance of 2m for access if someone else is using one. The fridges are for food only, please put your items in a bag with your pitch number on it. The freezer is for ice packs only, you are responsible for cleaning these.

### **Communal Areas**

We have removed the sofas and seating in the barn and shop. The shop will no longer have coffee or hot water, however access is still available for you to self-serve (honesty box) if we are not there, but please maintaining social distancing. There will be set opening times for the shop. Access is limited to a maximum of 6 customers at a time and 1 person from each household.

### **Shop**

The shop will have limited opening hours which we have yet to decide. We will still be operating at times with an honesty box so you can serve yourself. Please do not handle goods unless you intend to buy them.

### **Children**

Understandably it is difficult for some children to understand social distancing therefore we regret that **children must be supervised at all times**. This includes visits the shop, showers, car and toilets etc. **Children must not use the wheelbarrows for any purpose**.

### **Car Park**

Please do not park in front of the barn entrance or next to the gate. Please respect the 2m social distancing when at your vehicle.

**It is important that you please stick to the rules, if you don't you could be asked to leave. If you don't you are putting others at risk and jeopardising the continued opening of our campsite.**

This statement is provisional, and we will update it and amend it accordingly as and when more information and guidance become available. We reserve the right to refuse access to anyone and to ask anyone to leave who is displaying symptoms without refund. We also reserve the right to ask anyone who is not adhering to the rules/guidance etc to leave without refund.

We really appreciate you taking the time to read this and enter into the spirit of what we are doing.

Many thanks